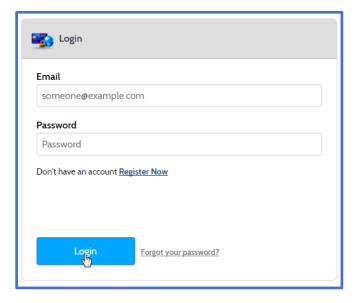# How to Update My Profile/Password

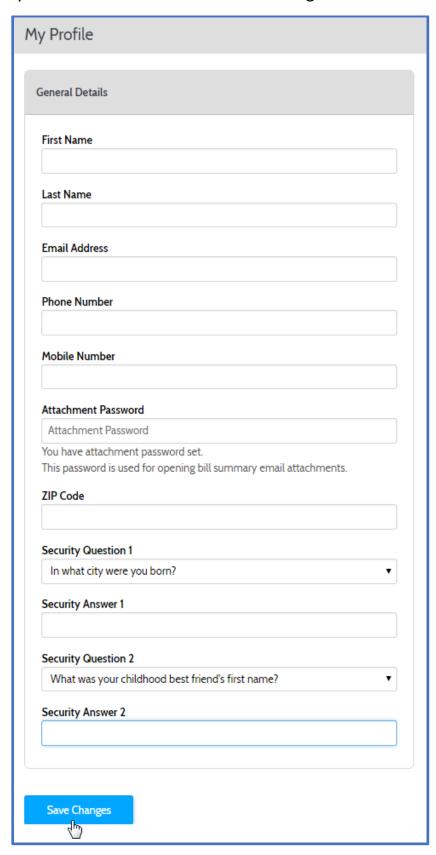➢ Proceed to https://ipn2.paymentus.com/cp/tvwd

➢ Login to your account

➢ Proceed to My Profile on the left-hand side of the webpage.

➢ Make edits to your information then Click Save Changes.

My Profile

General Details

First Name

Last Name

Email Address

Phone Number

Mobile Number

Attachment Password

Attachment Password

You have attachment password set.
This password is used for opening bill summary email attachments.

ZIP Code

Security Question 1

In what city were you born? ▾

Security Answer 1

Security Question 2

What was your childhood best friend's first name? ▾

Security Answer 2

Save Changes

➢ For User ID and Password changes, make edits to your information, then Click Save Changes.

Login Details

User ID:

Your User Id has to be alphanumeric or dash, underscore or a valid email address.

If you want to change your user id click here

Current password

Enter your current password

New password

Enter your new password

Re-enter new password

Re-enter your new password

Passwords must meet the following requirements:
- must be at least 8 characters in length
- must contain at least one number and 1 alpha
- only alphanumeric characters are allowed

For enhanced security, do not use proper names, words commonly found in the dictionary or repeating sequences of numbers.

Save Changes